

SMS Terms of Service

Last updated: November 2025

Curbside Infusion Services Mobile Messaging provides patients and patient families with a convenient way to interact with Curbside Infusion Services. Messages are sent out at least monthly to include appointment reminders and other updates related to patient care, experience and related services with our organization.

- To opt out of SMS or other messaging campaigns, reply with 'STOP' to any message received or contact us directly via the provided email or phone number texting STOP to 281-406-1046. Once you send the SMS message STOP to unsubscribe, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. You can rejoin at any time by texting UNSTOP to 281-406-1046; we will reactivate Curbside Infusion Services Mobile Messaging for that phone number.
- If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can contact us at 281-406-1046 or via our contact form.
- SMS message delivery is usually reliable but is not 100% guaranteed. Neither Curbside Infusion Services nor the wireless carriers are liable for delayed or undelivered messages.
- Message and data rates may apply for any messages sent to you from us and to us from you. You may receive one to five messages per appointment and other messages depending on your level of activity with Curbside Infusion Services. If you have any questions about your text plan or data plan, please contact your wireless provider.
- We commit not to transfer consumer data to external organizations except as necessary for service provision. We have implemented strict access controls and data protection measures to prevent unauthorized sharing of user data.
- **If you have questions regarding privacy, please review our privacy policy.**